

WEST MIDLANDS FIRE AND RESCUE AUTHORITY

EXECUTIVE COMMITTEE

23RD MAY 2005

1. **PROVISION OF PERFORMANCE INDICATOR DATA TO
AUTHORITY MEMBERS**

Report of the Chief Fire Officer.

RECOMMENDED

THAT the Authority consider whether the existing proposals for the provision of Performance Indicator Data are working satisfactorily and determine whether any amendments to the process are required.

2. **PURPOSE OF REPORT**

This report is submitted to seek Members' consideration of the method of providing Performance Indicator Data to them as agreed at the Authority meeting held on 27th September 2004.

3. **BACKGROUND**

- 3.1 Members may recall that on the 27th September 2004, at the full Authority meeting, a revised methodology for the provision of Performance Indicator Data was agreed. After discussions with Councillor Lawrence, the Lead Member for Performance Management on the Authority, it was agreed that data be:

3.1.1 Made readily available to Members.

3.1.2 Easily understood.

3.1.3 Based on exception and general reporting.

3.1.4 Timely yet not time consuming.

3.1.5 Allow Members the opportunity to request specific analysis, e.g. trends over time.

- 3.1.6 Allow Members to use “task and finish” groups to examine specific issues.
- 3.2 Following this particular steer it was agreed to:
 - 3.2.1 Produce bi-monthly reports to the Executive Committee using Appendices as set out in the example to this report.
 - 3.2.2 Draw Members’ attention to the electronic provision of these reports on the Authority’s Internet site, (Committee Management Information System (CMIS)) to enable issues to be raised in the reports provided.
 - 3.2.3 Provide a contact point of Alan Brandon, Director Administration, alan.brandon@wmfs.net, Tel. No. 0121 380 6007, Fax.: 0121 380 7006, for Members requiring additional analysis and to co-ordinate the establishment of “task and finish” groups as directed by the Lead Member.
 - 3.2.4 To ensure that a review report was brought to a subsequent meeting setting out the perceived success or otherwise of this revised method of indicator data reporting; such a report to be based on issues raised by Members and Officers.
- 3.3 The Directors responsible for Administration and Performance and Planning have met on a regular basis throughout the year with the Lead Members for Performance Management and have minuted meetings to record their discussions.

From the Officers’ perspective, the method of providing the indicator data to Members has not caused any particular difficulties and seems to be an efficient way of providing information.
- 3.4 It is possible that the issue may be the subject of a Comprehensive Performance Assessment recommendation but at this time that is not known.
- 3.5 Members are welcomed to make any additional comments that they want regarding the provision of this data and to help in that process. The full indicator analysis report will also be presented to the same Committee.

4. **EQUALITY AND DIVERSITY IMPLICATIONS**

A number of the indicators reported to the Authority relate directly to the performance of the Authority in respect of equality and diversity issues.

5. **CORPORATE AIMS SUPPORTED**

The principal corporate aims supported by the information in this report are as follows.

1. Meeting the Fire Authority's statutory duties, standards and expectations.
11. Modernising and improving the quality of service.
12. Improving channels of communication.

6. **LEGAL IMPLICATIONS**

The course of action recommended in this report does not raise issues which should be drawn to the attention of the Authority's Monitoring Officer.

7. **FINANCIAL IMPLICATIONS**

There are no direct financial implications arising from this report.

BACKGROUND PAPERS

Authority Meeting 26 July 2004 Agenda Item 9
Business and Best Value Performance Plan 2004/2005
Statistical Files
Authority Meeting 27 September 2004 Minute 60/04

F. J. E. SHEEHAN
CHIEF FIRE OFFICER

APPENDIX I

EXECUTIVE SUMMARY

This report includes data to the end of June 2004.

The following indicators are on target:	
•	Accidental and arson dwelling fires
•	Arson fires in buildings other than dwellings
•	Arson vehicle fires
•	Dwelling fires confined to the room of origin
•	Secondary fires
•	Deaths
•	Special Service calls
•	Smoke alarm ownership

The following indicators are nearly on target:	
•	Malicious false alarm calls received
•	Working smoke alarms
•	RIDDOR injuries to all employees

The following indicators require an improvement to meet the target:	
•	Accidental fires in buildings other than dwellings
•	Malicious false alarms attended
•	Defective equipment false alarms
•	Injuries at accidental dwelling fires
•	RIDDOR injuries to firefighters at incidents

Example of Indicator Data

LI 11 The number of accidental fires in dwellings

2001/2	2002/3	Target 2003/4	2003/4
2,939	2,720	2,700	2,647