

Business Continuity Plan

Altair DR Test

DR Replication Test for the
Live Altair service - West
Midlands Fire Service



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Introduction

This document is the report on the West Midlands Fire Service Altair DR test which was conducted in October by Aquila Heywood at our alternate datacentre.

The service was successfully recovered and tested by West Midlands Fire Service as detailed below.

Scope

Within scope of the BCP trial was the access and functionality of the Altair service. All activities were conducted at the secondary datacentre.

Test Results

Altair

The Altair instance was active within 48 hours of the start point of the trial, including Aquila Heywood's successful verification that the recovered service was operational.

Timescales

Below is a rough timeline of events as part of the DR test:

- 23/09/2022 – Emailed West Midlands Fire Service's Pensions Team contact with the proposed window for the DR replication test to take place.
- 06/10/2022 – Enabled the replication job for the DR server to be created in the alternate datacentre.
- 07/10/2022 – Confirmed the replication job has completed successfully. Enabled the DR user account and IAM configuration to allow access to the DR service.
- 07/10/2022 – Notified West Midlands Fire Service's Pensions Team contact that the DR service is available for testing to be performed, and that the service will be available for the next 10 working days
- 25/10/2022 – Received confirmation from Paul Gwynn that the DR testing has been completed successfully.
- 25/10/2022 – Test complete – DR service has been terminated early due to completion of testing and deleted from the alternate datacentre.

Conclusion

The DR process has been tested and confirmed both the External Infrastructure team at Heywood Ltd, and independently tested and verified by Paul Gwynn, contact in the pensions department for West Midlands Fire Service.

Therefore, we can consider the DR test for 2022 successful. We will be in touch later

in the year to organise the next DR test for 2023.



This is to certify that:
The Heywood Business Continuity Plan
Altair DR Test for West Midlands Fire
Service was completed successfully on
25th October 2022

