

Summary of Consultation Responses
on the Authority's Integrated Risk Management (IRMP) Action Plan
for 2005/2006

A period of public consultation took place between 10 November 2004 and 1 February 2005.

At the end of this consultation period, all responses were collated. The Authority received a total of 15,878 responses; this figure includes every individual signature on 24 petitions received. Out of this number, there were 1,882 uniquely identifiable responses. These break down as follows:

• Letters#	107
• E-mails	166
• Answerphone messages	119
• Brigade proformas	229
• Other proformas*	1081
• Focus group attendees	156
• Petitions	24

This equates to 0.62% of the total population of the West Midlands who have chosen to voice an opinion on the proposals.

One of these letters was a comprehensive response from the Fire Brigades' Union. The points arising from this response have been incorporated into the summary of comments in the following table as appropriate.

* The outcomes arising from these proformas could not be given the same importance weighting as other responses, as the questions asked were a distortion of the facts being consulted upon.

The report summarising consultation responses was presented to the West Midlands Fire and Civil Defence Authority on 21 March 2005 and a final decision taken.

The changes to service provision outlined in the final document will take place between April 2005 and March 2006. Changes will be continually reviewed, and progress and achievements will be recorded and published within our corporate documents (e.g. Best Value Performance Plan and Business Plan).

All our corporate documents are available online, including:

- Integrated Risk Management Plan "Your Safety. Our Priority." (published April 2004)
- Best Value Performance Plan and Business Plan (published in June each year)

All documents are also available in a paper format:

By letter: Best Value Team
West Midlands Fire Service Headquarters
Lancaster Circus Queensway
BIRMINGHAM
B4 7DE

By phone: 0121 380 6062/6125/6126

By fax: 0121 380 7007

By e-mail bestvalue@wmfs.net

A summary of the responses received during consultation, together with the Authority's response, follows.

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