

# Appendix 1

Number	Performance Indicator	Overall target expressed as a % - /+ against 3 year performance average	Overall Target 19/20*
PI 1	The Risk Based Attendance Standard	N/A	5 mins
PI 2	The number of accidental fires in dwellings	-1%	1,594
PI 3	Injuries from accidental fires in dwellings (Taken to hospital for treatment)	-13.5%	47
PI 4	The number of deaths from accidental fires in dwellings	We seek to minimise deaths from fires	No target set
PI 5	Safe and Well Referred by Partners	N/A	40%
PI 6	Safe and Well Points	N/A	259,680
PI 7	Killed or Seriously Injured	-4%	940 YTD **
PI 8	The number of deliberate fires in dwellings	-2.5%	206
PI 9	The number of deliberate fires in non-domestic premises	-5%	162
PI 10	The number of deliberate vehicle fires	-8%	792
PI 11	The number of deliberate rubbish fires	-7%	1,664
PI 12	The number of deliberate fires in derelict buildings	-31%	100
PI 13	The number of accidental fires in non-domestic premises	0%	435
PI 14	The number of false alarm calls in dwellings and non-domestic premises	-5%	5,642
PI 15	The percentage of employees that have disclosed their disabled status	+5%	100%
PI 16	The number of female uniformed staff	+63%	162
PI 17	The percentage of all staff from BAME communities	+1.6%	12.4%

<b>PI 17A</b>	The percentage of uniformed staff from BAME communities	+36%	11.1%
<b>PI 18</b>	The average number of working days/shifts lost to sickness - all staff	-9%	7.4
<b>PI 19</b>	The average number of working days/shifts lost to sickness – uniformed staff and Fire Control staff	-9%	8.8
<b>PI 20</b>	The average number of working days/shifts lost to sickness - non-uniformed	-9%	6.9
<b>PI 21</b>	The total number of injuries (employees & non-employees)	0%	126
<b>PI 22</b>	The total number of RIDDOR injuries	0%	14
<b>PI 23</b>	To reduce the Fire Authority's carbon emissions	0%	5,848
<b>PI 24</b>	To reduce gas use of Fire Authority premises	-2%	9,969
<b>PI 25</b>	To reduce electricity use of Fire Authority premises	-1%	5,219

\* Based on 2016/17, 2017/18 out-turn and 2018/19 estimated end of year out-turn and may need to be amended in line with the actual out-turn when these figures are available in May 2019.

\*\* This figure is until the end of January 2019 due to the availability of up to date data.  
The target of 940 is based on a 4% reduction to the end of January 2020.