## **APPENDIX 2**

## 2011/12 Performance Indicator Targets

P1 1 consider of control from the contro	PI	Description	2010/11 Target	2010/11 Estimate	2011/12 Target	Comments
File in cheatings (Taken to Insopial for treatment)  The number of deaths from accidental fires in orderings and the causal factors to these incidents of the control of th	PI 1	accidental fires in	1783	1919	-3%	
The number of deaths developed in the causal actions to these deaths from accidental fress in cheelings.  PI 5 accidental fires in non-deaths accidental fires in non-deaths from a cidental deaths from a cidental fires in non-deaths from a cidental fires in non-deaths from a cidental fires in non-deaths from a cidental fires in non-death fress in non-deaths from a cidental fires in non-death fires in non-death fires from a cidental fires in non-death fires in non-death fires from a cidental fires in non-death fires in non-death fires from a cidental fires in non-death fires from a cidental fires in non-death fires from a cidental fires in non-death fires in non-death fires from a cidental fires in non-death fires in non-death fires from a cidental fires in non-death fires in non-death fires from a cidental fires in non-death fires in non-deat	PI 2	fires in dwellings (Taken	94	96	-4%	
FILE Iftes in dwellings The number of accidental fires in non- domestic premises The number of arson for fire in non-domestic PI of fires in non- domestic premises The number of arson for fires in non- domestic premises The number of arson premises The number of arson premises The number of arson densetic premises The number of ratios alarm calls due to fire dam calls due to complete in July 2011 and denseting due to defer a decision arou	PI 3	from accidental fires in	11	13	deaths from accidental	us to understand the causal factors to these incidents and enable us to tackle them more effectively. A qualitative performance indicator was agreed as set out and further 'lead' performance
The number of acodomestic premises The number of arson domestic premises The number of arson remises The number of false alams calls received by the Brigade received by the Brigade remises The number of false alams calls received by the Brigade remises The number of false alams calls received by the Brigade remises The number of false alams calls received by the Brigade remises The number of false alams calls received by the Brigade remises remises The number of false alams calls received by the Brigade remises The number of false alams calls due to fire alams equipment in one-domestic premises The number of false alams calls received by the Brigade remises remises The number of false alams calls can be remised remised.  The precentage of description of the Brigade remised re	PI 4		378	394	0%	
PI 6 fires in non-domestic premises   280   221   -11%	PI 5	The number of accidental fires in non-	696	680	-2%	
PI 8 The number of malicious received by the Brigade  PI 11 alarm calls due to fire alarm equipment in non-domestic premises  PI 12 alarm calls due to fire alarm equipment in non-domestic premises  PI 12 alarm calls due to fire alarm equipment in non-domestic premises  PI 12 alarm calls due to fire alarm equipment in obtaining a state of the process	PI 6	fires in non-domestic	280	221	-1%	
PI 9 flas alarms calls calls fires 420b 3939 -2% The number of malicious received by the Brigade  PI 11 alarm calls due to fire alarm acquipment in non-domestic premises  The number of false alarm calls due to fire alarm equipment in non-domestic premises  The number of false alarm calls due to fire alarm equipment in a state of the premature of wellings  The premature of dislegation of the premature of wellings  The percentage of dwelling fires where a working days shifts lost due to sickness – non-under of those at high risk  The percentage of the percentage of those at high risk  The percentage of the percentage o	PI 7		1096	984	-2%	
PI 9 false alarms calls received by the Brigade  PI 11 Pe number of false alarm scalls due to fire alarm equipment in non-domestic premises  PI 12 alarm calls due to fire alarm equipment in ondomestic premises  PI 12 alarm calls due to fire alarm calls due to fire alarm equipment in dwellings  The number of false alarm calls due to fire alarm equipment in dwellings  The percentage of dwelling fires where a working, smoke alarm was fitted  PI 13 and the group agreed to defer a decision around this target until the outcomes of this pilot are realised.  PI 14 conducted by the Brigade  PI 15 conducted by the Brigade  PI 16 HFSCs delivered to those at high risk  The percentage of HFSCs delivered to those at high risk  The percentage of HFSCs delivered to those at high risk  The average number of working days/shifts lost due to sickness – all to stockness – all staff  The average number of working days/shifts lost due to sickness – all staff  Total number of injuries  Total number of injuries  10% reduction  18% reduction  18% reduction  -5%  TBA  The AFA pilot is due to complete in July 2011 and the group agreed to defer a decision around this target until the outcomes of this pilot are realised.  The AFA pilot is due to complete in July 2011 and the group agreed to defer a decision around this target until the outcomes of this pilot are realised.  This continues to be a challenging target will remain and an additional new target introduced once the pilot is completed. These will run in parallel for 2011/12.  The average number of working days/shifts lost due to sickness – nono- 5.5  6.15  5.5  6.15  5.5  6.15  This callenging target will be achieved through better understanding and targetting of the reasons for absence.	PI 8		4266	3939	-2%	
PI 11 alarm calls due to fire alarm equipment in non-domestic premises  PI 12 alarm calls due to fire alarm equipment in dwellings  The number of false alarm calls due to fire alarm equipment in dwellings  The precentage of dwelling fires where a working saw fitted  PI 14 Brigade  PI 16 Brigade  PI 16 Hr percentage of the precentage o	PI 9	false alarms calls	3752	3405	-5%	
PI 12 alarm calls due to fire alarm equipment in dwellings  The percentage of dwelling smoke alarm was fitted  The number of HFSCs conducted by the Brigade  The percentage of HFSCs conducted by the Brigade  The percentage of HFSCs conducted by the Brigade  The percentage of HFSCs delivered to those at high risk that those at high risk those at high risk those at high risk	PI 11	alarm calls due to fire alarm equipment in non-	6537	6656	ТВА	the group agreed to defer a decision around this
The percentage of dwelling fires where a was fitted  The number of HFSCs conducted by the Brigade  The percentage of HFSCs conducted by the Brigade  The percentage of HFSCs delivered to those at high risk  The average number of working days/shifts lost due to sickness — non uniformed and fire PI 27 Control staff  The average number of working days/shifts lost due to sickness — non uniformed and fire PI 27 Control staff  The average number of working days/shifts lost due to sickness — all staff  The average number of working days/shifts lost due to sickness — all staff  Total number of injuries  Total number of injuries  Total number of injuries  40,000 Floor target  40181  40,000 Floor target  50 and pion to a new point scoring system (focusing on risk) being piloted the original target will remain and an additional new target introduced once the pilot is completed. These will run in parallel for 2011/12.  The average number of working days/shifts lost due to sickness — non-uniformed and Fire  PI 27 Control staff  The average number of working days/shifts lost due to sickness — all staff  Total number of injuries  10% reduction  18% reduction  -10%	PI 12	alarm calls due to fire alarm equipment in	3185	3429	-3%	
PI 14 conducted by the Brigade  40,000 Floor target  50,001  40,000 Floor  40,0	PI 13	dwelling fires where a working smoke alarm	68%	65.1%	69%	This continues to be a challenging target
PI 16 HFSCs delivered to those at high risk  The average number of working days/shifts lost due to sickness – wholetime, uniformed PI 26 (Excl. Fire Control)  The average number of working days/shifts lost due to sickness – non-uniformed and Fire PI 27 Control staff  The average number of working days/shifts lost due to sickness – and uniformed started and the performance indicator will be set as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11  The average number of working days/shifts lost due to sickness – non-uniformed and Fire PI 27 Control staff  The average number of working days/shifts lost due to sickness – all staff  Total number of injuries	PI 14	conducted by the	40,000 Floor target	40181	40,000 Floor target	being piloted the original target will remain and an additional new target introduced once the pilot is
The average number of working days/shifts lost due to sickness – wholetime, uniformed (Excl. Fire Control)  The average number of working days/shifts lost due to sickness – non-uniformed and Fire  PI 27 Control staff  The average number of working days/shifts lost due to sickness – non-uniformed and Fire  Control staff  The average number of working days/shifts lost due to sickness – all staff  Total number of injuries  Total number of injuries  Total number of injuries  Total number of injuries  The average number of working days/shifts lost due to sickness – all staff  Total number of injuries  The target for this performance indicator will be set as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11  The average number of sinjuries as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11  The average number of sinjuries as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11  The average number of sinjuries as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11  The average number of sinjuries as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11  The average number of sinjuries as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11  The average number of sinjuries as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11  The average number of sinjuries as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11  The average number of sinjuries as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11	PI 16	HFSCs delivered to	70%	66%	70%	being piloted the original target will remain and an additional new target introduced once the pilot is
working days/shifts lost due to sickness – non-uniformed and Fire  PI 27 Control staff  The average number of working days/shifts lost due to sickness – all staff  Total number of injuries  Total number of injuries  Total number of injuries  S.5 9.12  9.12  5.5 This challenging target will be achieved through better understanding and targetting of the reasons for absence.  The average number of working days/shifts lost due to sickness – all staff  Total number of injuries  10% reduction  18% reduction  18% reduction  10%	Pl 26	working days/shifts lost due to sickness – wholetime, uniformed	5.5	5.27	ТВА	The target for this performance indicator will be set as the turn out for the end of the year. This is
working days/shifts lost due to sickness – all PI 28 staff  Total number of injuries 10% reduction 18% reduction -10%	PI 27	working days/shifts lost due to sickness – non- uniformed and Fire Control staff	5.5	9.12	5.5	better understanding and targetting of the reasons
Total number of injuries 10% reduction 18% reduction -10%	PI 28	working days/shifts lost due to sickness – all	5.5	6.15	5.5	
	N/a		10% reduction	18% reduction	-10%	