APPENDIX 2

2011/12 Performance Indicator Targets

PI	Description	2010/11 Target	2010/11 Estimate	2011/12 Target	Comments
PI 1	The number of accidental fires in dwellings	1783	1919	**-3%**	
PI 2	Injuries from accidental fires in dwellings (Taken to hospital for treatment)	94	96	**-4%**	
PI 3	The number of deaths from accidental fires in dwellings	11	13	**"we seek to minimise deaths from accidental dwelling fires"**	A new serious incident reporting procedure will allow us to understand the causal factors to these incidents and enable us to tackle them more effectively. A qualitative performance indicator was agreed as set out and further 'lead' performance measures are to be built.
PI 4	The number of arson fires in dwellings	378	394	**0%**	
PI 5	The number of accidental fires in non-domestic premises	696	680	**-2%**	
PI 6	The number of arson fires in non-domestic premises	280	221	**-1%**	
PI 7	The number of arson vehicle fires	1096	984	**-2%**	
PI 8	The number of arson rubbish fires	4266	3939	**-2%**	
PI 9	The number of malicious false alarms calls received by the Brigade	3752	3405	**-5%**	
PI 11	The number of false alarm calls due to fire alarm equipment in non-domestic premises	6537	6656	**TBA**	The AFA pilot is due to complete in July 2011 and the group agreed to defer a decision around this target until the outcomes of this pilot are realised.
PI 12	The number of false alarm calls due to fire alarm equipment in dwellings	3185	3429	**-3%**	
PI 13	The percentage of dwelling fires where a working smoke alarm was fitted	68%	65.1%	**69%**	This continues to be a challenging target
PI 14	The number of HFSCs conducted by the Brigade	40,000 Floor target	40181	**40,000 Floor target**	Due to a new point scoring system (focusing on risk) being piloted the original target will remain and an additional new target introduced once the pilot is completed. These will run in parallel for 2011/12.
PI 16	The percentage of HFSCs delivered to those at high risk	70%	66%	**70%**	Due to a new point scoring system (focusing on risk) being piloted the original target will remain and an additional new target introduced once the pilot is completed. These will run in parallel for 2011/12.
PI 26	The average number of working days/shifts lost due to sickness – wholetime, uniformed (Excl. Fire Control)	5.5	5.27	**TBA**	The target for this performance indicator will be set as the turn out for the end of the year. This is currently 5.27 days up to 16.03.11
PI 27	The average number of working days/shifts lost due to sickness – non-uniformed and Fire Control staff	5.5	9.12	**5.5**	This challenging target will be achieved through better understanding and targetting of the reasons for absence.
PI 28	The average number of working days/shifts lost due to sickness – all staff	5.5	6.15	**5.5**	
N/a	Total number of injuries to our staff	10% reduction	18% reduction	**-10%**	