

Appendix 1

Number	Performance Indicator	Overall target expressed as a % - /+ against 3 year performance average	Overall Target 18/19*
PI 1	The Risk Based Attendance Standard		5 mins
PI 2	The number of accidental fires in dwellings	-1%	1,619
PI 3	Injuries from accidental fires in dwellings (Taken to hospital for treatment)	-3%	58
PI 4	The number of deaths from accidental fires in dwellings	We seek to minimise deaths from fires	No target set
PI 5	Safe and Well Referred by Partners	50%	55%
PI 6	Safe and Well Points	275,000	300,000
PI 7	Killed or Seriously Injured	0%	606 YTD **
PI 8	The number of deliberate fires in dwellings	-1%	206
PI 9	The number of deliberate fires in non-domestic premises	0%	181
PI 10	The number of deliberate vehicle fires	+5.5%	891
PI 11	The number of deliberate rubbish fires	0%	2,032
PI 12	The number of deliberate fires in derelict buildings	-10%	144
PI 13	The number of accidental fires in non-domestic premises	-7%	411
PI 14	The number of false alarm calls in dwellings and non-domestic premises	-5%	5,279
PI 15	The percentage of employees that have disclosed their disabled status	+9%	100%
PI 16	The number of female uniformed staff	+65%	134
PI 17	The percentage of all staff from BME communities	+23%	12.2%

PI 17A	The percentage of uniformed staff from BME communities	+36%	11.1%
PI 18	The average number of working days/shifts lost to sickness - all staff	-6%	6.17
PI 19	The average number of working days/shifts lost to sickness - uniformed staff and Fire Control staff	-3%	6.29
PI 20	The average number of working days/shifts lost to sickness - non-uniformed	-23%	5.2
PI 21	The total number of injuries (employees & non-employees)	-5%	126
PI 22	The total number of RIDDOR injuries	-5%	15
PI 23	To reduce the Fire Authority's carbon emissions	-1%	5,848
PI 24	To reduce gas use of Fire Authority premises	-1%	10,213 Mwh
PI 25	To reduce electricity use of Fire Authority premises	-2%	5,188 Mwh

* Based on 2015/16, 2016/17 out-turn and 2017/18 estimated end of year out-turn and may need to be amended in line with the actual out-turn when these figures are available in May 2018.

** This figure is until mid-December 2017 due to the availability of up to date data.