

WEST MIDLANDS FIRE AND RESCUE AUTHORITY

EXECUTIVE COMMITTEE

12TH OCTOBER 2009

1. **PERFORMANCE AGAINST OPERATIONAL INDICATORS –
DATA FOR 2009/2010 UP TO 31ST JULY 2009**

Report of the Chief Fire Officer.

RECOMMENDED

THAT the Committee note the data against the performance indicators, set out in the Authority's Annual Service Plan up to and including 31st July 2009, attached in Appendix 1 to this report.

2. **PURPOSE OF REPORT**

This report is submitted to inform the Committee of the performance of the Brigade against the operational performance indicators contained in the Authority's Annual Service Plan.

3. **BACKGROUND**

- 3.1 The agreed format of the data is set out in Appendix 1 to this report and shows actual monthly performance in respect of operational performance indicators compared to target performance for the same period in financial years 2007/2008 and 2008/2009.
- 3.2 The Lead Members for performance management were briefed about the contents of this report at one of their regular meetings on 18th August 2009.
- 3.3 Whilst it is pleasing to note that the majority of operational indicators are meeting their targets, it should be noted that since April 2009, incident data is now reported using a national Incident Report System (IRS) and this may, in the short term impact upon comparative data. For example, it can be seen that there is a significant decrease in performance for PI 11, (The number of false alarms due to automatic fire alarms in non domestic premises). Conversely, there is a dramatic improvement in performance in PI 12, (The number of false alarms due to automatic fire alarms in

dwellings) this is as a consequence of extensive training undertaken, there is a better understanding of what is a dwelling and what is a non domestic premise. An example of this would include the fact that student accommodation is non domestic and this is traditionally where a significant number of false alarms occur. We will be reviewing our approach to addressing false alarms within the non domestic sector in the next two quarters.

- 3.4 It should be noted that the slight downturn in performance within PI 6. (The number of arson fires in non-domestic premises) is an expectation previously highlighted to Members as a direct consequence of the economic downturn. As such, and despite our greater efforts to minimise this, it is possible that this indicator will continue to increase.
- 3.5 Pleasing to note are the comparative figures for dwelling fires where a smoke alarm had activated, West Midlands having the highest percentage figure of activations and the lowest percentage of dwelling fires where no smoke alarm was fitted. This would tend to suggest our targeting of 'at risk' dwellings is working well.
- 3.6 The Brigade's Statistician will be available at the meeting and together with other officers will answer any questions that may arise. If Members want to raise questions or indeed if Members want any further levels of detail this can be provided in accordance with the processes agreed by the Authority at its September 2004 meeting; namely by contacting martin.clark@wmfs.net, telephone 0121 380 6909 or fax 0121 380 7006/3/6.

4. **EQUALITY IMPACT ASSESSMENT**

In preparing this report an initial Equality Impact Assessment is not required and has not been carried out. The matters contained in this report will not lead to a policy change.

5. **LEGAL IMPLICATIONS**

The course of action recommended in this report does not raise issues which should be drawn to the attention of the Authority's Monitoring Officer.

6. **FINANCIAL IMPLICATIONS**

The level of response, protection and prevention resources required to achieve the targets for the operational indicators shown in Appendix 1 were considered as part of the Authority's 2009/10 budget setting process which established a total revenue budget requirement of £116.985m. Actual expenditure to 31st July 2009 was £39.634m compared to a profiled budget of £39.733m.

BACKGROUND PAPERS

Annual Report 2008/2009

Corporate Strategy 2009/2011

Minutes for Performance Management Meetings 18th August 2009

Authority Report 27th September 2004 - Agenda Item No. 6

Minute 60/04 refers

VIJ RANDENIYA
CHIEF FIRE OFFICER

EXECUTIVE SUMMARY

This report includes data to the end of July 2009.

The following indicators are improving and are meeting the target : –

- **Deaths in accidental dwelling fires**
- **Arson fires in dwellings**
- **Arson vehicle fires**
- **Malicious calls received**
- **Malicious calls attended**
- **False alarm calls due to automatic fire alarms in dwellings**
- **The percentage of dwelling fires where a working smoke alarm was fitted**

The following indicators are not on target but are improving:-


- **Accidental fires in dwellings**
- **Accidental fire in non-domestic premises**
- **Arson rubbish fires**

The following indicators are not yet meeting the target:


- **Injuries at accidental dwelling fires**
- **Arson fires in non-domestic premises**
- **False alarms due to automatic fire alarms in non-domestic premises**
- **HFSCs**

INDICATOR DATA


PI 1 - The number of Accidental Fires in Dwellings

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	1,959	1,867	1,792	
Average Monthly Year to date – April to July	154	155	148.8	149


PI 2 - The number of Injuries from Accidental Fires in Dwellings

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	137	123	118	
Average Monthly Year to date – April to July	9.5	8.8	8	9.25

PI 3 - The number of Deaths from Accidental Fires in Dwellings

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	8	12	12	4
				

PI 4 - The number of Arson Fires in Dwellings

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	558	487	477	
Average Monthly Year to date – April to July	47	42.3	41	35.5

PI 5 - The number of Accidental Fires in Non-Domestic Premises

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	689	643	611	😊
Average Monthly Year to date – April to July	61.3	54.8	52	53.5

PI 6 - The number of Arson Fires in Non-Domestic Premises

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	293	242	242	😞
Average Monthly Year to date – April to July	25.8	26.5	26.5	27


PI 7 - The number of Arson Vehicle Fires

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	1,578	1,377	1,377	😊
Average Monthly Year to date – April to July	139	114	114	106


PI 8 - The number of Arson Rubbish Fires

	2007/2008	2008/2009	Target 2009/10	Actual 2009/2010
Yearly	5,645	4,565	4,337	😊
Average Monthly Year to date – April to July	479	410	390	403


PI 9 - The number of Malicious False Alarm Calls received by the Brigade

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	5,130	4,882	4,784	
Average Monthly Year to date – April to July	502	465	456	375


PI 10 - The number of Malicious False Alarm Calls attended by the Brigade

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	2,158	1,864	1,734	
Average Monthly Year to date – April to July	218	177	165	146


PI 11 - The number of False Alarm Calls due to Automatic Fire Alarms in Non-Domestic Premises

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	6,886	6,275	5,899	
Average Monthly Year to date – April to July	616	514	483	525

PI 12 - The number of False Alarm Calls due to Automatic Fire Alarms in Dwellings

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	4,265	4,203	4,140	
Average Monthly Year to date – April to July	367	327	322	241

PI 13 - The percentage of Dwelling Fires where a working Smoke Alarm was Fitted

	2007/2008	2008/2009	Target 2009/2010	Actual 2009/2010
Yearly	41.5%	59.8%	62%	63.4%
				

PI 14 - The number of HFSCs conducted by the Brigade

	2007/2008	2008/2009	Target 2009/2010	Actual to End July 2009
Yearly	48,383	45,993	40,000	13,119
				