

Minutes of the Executive Committee

27 March 2017 at 1000 hours
Fire Service Headquarters, Vauxhall Road, Birmingham

Present: Councillor Edwards (Chair)
Councillor Idrees (Vice Chair)
Councillors Allcock, Aston, Barrie, Barlow,
Cartwright, Atwal-Singh, Mottram, Davis
Councillor C Tranter (Chair of Scrutiny)

Apologies: Councillors P Singh, Sealey

1/17 **Minutes of the Executive Committee held on
12 December 2016**

Resolved that the minutes of the meeting held on
12 December, be approved as a correct record.

2/17 **Declarations of Interest**

There were no Declarations of Interest.

3/17 **Performance Indicators (PIs)**

Cllr Tranter had meet with officers on 20 February 2017 and viewed a series of presentations to enable the review of the Service Support and Service Delivery performance indicators for 2017/18. The presentations included the rationale that formulated the revised targets.

The Assistant Chief Fire Officer for Service Delivery, Gary Taylor had worked with stakeholders to:-

- Consider past performance results
- Review the internal strategies, the approach and external influences that will shape the 2017-18 performance and drive the target setting
- Identify the appropriate PIs for 2017-18

In setting the PI Targets for 2017-18

- Graduated Tolerances had been introduced, this would assist when numbers are small at the beginning of the year. A bigger tolerance would be allowed in Quarter 1 and would decrease when Quarter 4 was reached.
- An average of the three previous financial years had been used as a starting point.
- The Service had set realistic but challenging targets for 2017-18.
- The expected performance for the last quarter of 2016-17 had been estimated by using professional judgement and some forecasting
- In the unlikely event of the 2016-17 end of year outcome being significantly different to the estimated performance, members may be asked to amend the new targets
- The targets that had been set for 2017-18 have taken into account the commitment by the organisation to improve services and outcomes to the community
- All the targets had been set either below or at the three year average performance outcome.

In response to a Member's enquiry, ACO Taylor confirmed that the Service felt that the new targets 275,000* safe and well visits was achievable. The target had been missed for the last three to four years, however, following a review and with the use of systematic recording, it was felt that the target should be increased significantly as the systems were now in place to increase productivity to 1.5 visits per appliance, per day. It was considered an achievable target.

It was agreed that the Strategic Enabler (People Support Services) would check the Riddor Accident frequency rate, but the Deputy Chief Fire Officer felt that the figures were associated with the time that staff were away from work. The Service had very few reportable incidents.

In response to an enquiry regarding P114 the number of false alarm calls due to fire alarm equipment in dwellings & non-domestic properties, ACO Taylor confirmed the target had been set 10% below the three-year average. The 3 brigade support vehicles (BSVs) were considered suitable.

ACO Taylor confirmed that the Pareto principle, also known as the 80/20 rule, is a theory maintaining that 80 percent of the output from a given situation or system is determined by 20 percent of the input had been applied. The number of false alarm calls in hospitals and large buildings had reduced to within the acceptable tolerance level.

It was confirmed that Fire Officers now visit all premises and offer the same level of support to small and medium sized enterprises. It was no longer necessary to allocate a dedicated Fire Safety officer to Hospitals as the number of false alarm calls had reduced. The Service Delivery Model mean that although the service provided the same level of commitment, it was unable to attend all AFAs.

Following the integration of Prevention, Protection and Response a review of vehicles as taking place. Currently the BSVs were based in Birmingham, Coventry and the Black Country, a business case was currently being considered by the Strategic Enabling Team to procure a fourth BSV to provide a more dynamic fleet.

Charging the worst offenders for numerous false alarms had been considered and it was noted that other Services were now doing so, but the Service were working in partnership with the Combined Authority to attain a more sustainable approach. Charging had not been completely dismissed and if there was evidence of non-compliance, the Service may take measures to address this. The Service would maintain legal responsibility, but would be working through education, advice and guidance in the first instance.

The meeting concluded at 1018 hours.

Addendum to the Minutes

*At the meeting of the Executive Committee held on the 12 June 2017 the figure of 275,000 safe and well visits was amended to read 27,500.

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