West Midlands Fire Service Pension Board 28th March 2022



- 1. Basic Demographics
- 2. Activity Levels and performance
- 3. Internal Dispute Resolution Procedure
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Basic Demographics (as at 25th March 2022)

- Active Firefighters 1,392
- 1992 Members 40
- 2006 Members 1
- 2015 Members 1,219
- Non-Members 132
- Pensioners 2,205
- Dependants 428



Activity levels

Item	March 2022	01/04/21 to 31/03/22	01/04/20 to 31/03/21
Age Retirements	17	79	63
Transfers to other Brigades	0	2	3
Transfer Applications	0	17	21
Request for estimate of benefits	1	56	74
Divorce cases	0	13	24
General Information	0	9	28



Average response times (Days)

Item	March 22	01/04/21 to 31/03/22	01/04/20 to 31/03/21
Request for estimate of benefits	0	88	37
Divorce cases	0	33	31
General Information	0	124	30



Internal Dispute Resolution Procedure

- Seven Cases submitted and responded to by Strategic Enabler for Finance
- One case may be progressed to Pension Ombudsman
- Three cases resolved by Scheme Manager following intervention by Chief Fire Officer
- Two ongoing cases re McCloud



Question Time

