

APPENDIX 2

CORPORATE PERFORMANCE INDICATORS AND TARGETS 2014/2015

Performance Indicators	2011/12	2012/13	2013/14 Estimate	Est. 3 yr baseline average*	Overall target	Overall Target 2014/15
PI 1 The number of accidental fires in dwellings	1,773	1,668	1,725	1,722	-1.0%	1,705
PI 2 Injuries from accidental fires in dwellings (Taken to hospital for treatment)	78	61	56	65	0.0%	65
PI 3 The number of deaths from accidental fires in dwellings	18	7	10 (Apr - Dec 13)	Figure TBC by FRIS	We seek to minimise deaths from fires	No target set
PI 4 The number of arson fires in dwellings	361	268	264	298	-5.0%	283
PI 5 The number of accidental fires in non-domestic premises	631	612	550	598	-2%	586
PI 6 The number of arson fires in non-domestic premises	273	166	163	201	-10%	181
PI 7 The number of arson vehicle fires	811	563	638	671	-5.0%	637
PI 8 The number of arson rubbish fires	4,286	2,486	2,566	3,113	0%	3,113
PI 9 The number of malicious false alarms calls received by the Brigade	3,313	2,679	2,641	2,878	-5%	2,734
PI 10 The number of arson fires in derelict buildings	289	171	142	201	-15%	171
PI 11 The number of false alarm calls due to fire alarm equipment in non-domestic premises	3,301	3,195	2,894	3,130	-6.0%	2,942
PI 12 The number of false alarm calls due to fire alarm equipment in dwellings	3,103	3,149	3,402	3,218	-2%	3,154
PI 13 The number of Home Fire Safety Check points achieved by the Service	N/A	N/A	78,225	N/A	0%	130,000

PI 14 The percentage of Home Fire Safety Checks delivered to those at high risk	N/A	N/A	N/A	N/A	N/A	60 %, 45% 30%
PI 15 The number of people killed or seriously injured in RTC	997	985	980	983	0%	980
PI 17 The percentage of uniformed employees with a disability	2.22%	2.27%	2.19%	N/A	N/A	2.19%
PI 18 The percentage of non-uniformed and Fire Control employees with a disability	5.66%	6.01%	5.80%	N/A	N/A	5.8%
PI 19 The percentage of all employees with a disability	3.11%	3.26%	3.08%	N/A	N/A	3.08%
PI 20 The percentage of women firefighters	4.44%	4.30%	4.60%	N/A	N/A	5%
PI 21 The percentage of uniformed staff from ethnic minority communities	12.30%	12.35%	12.40%	N/A	N/A	12.54%
PI 22 The percentage of non-uniformed and Fire Control staff from ethnic minority communities	14.80%	15.12%	16.63%	N/A	N/A	16.63%
PI 23 The percentage of all staff from ethnic minority communities	12.90%	13.08%	13.54%	N/A	N/A	13.54%
PI 24 The average number of working days/shifts lost due to sickness – uniformed employees	4.06	3.33	3.95	N/A	N/A	4.48
PI 25 The average number of working days/shifts lost due to sickness – non uniformed & Fire Control staff	8.58	7.44	8.31	N/A	N/A	8.83
PI 26 The average number of working days/shifts lost due to sickness – all staff	5.12	4.25	4.88	N/A	N/A	5.47
PI 27 Total number of injuries	158	136	153	149	-5%	142
PI 28 Total RIDDOR	18	14	19	17	-5%	16

PI 29 To reduce the fire authority's emissions	8533 tonnes	8669 tonnes	8496 tonnes	8566 tonnes	-5%	8138 tonnes
PI 30 To reduce gas use on fire authority premises	13,592 mwh	17,847 mwh	14,659 mwh	15366 mwh	-5%	14598 mwh
PI 31 To reduce electricity use on fire authority premises	6497 mwh	6250 mwh	5988 mwh	6245 mwh	-10%	5620 mwh

PI 16 'Attendance Standard' is currently being developed.