WEST MIDLANDS FIRE SERVICE

Internal Audit Progress Report @ 31 December 2017 Audit Committee – 15 January 2018



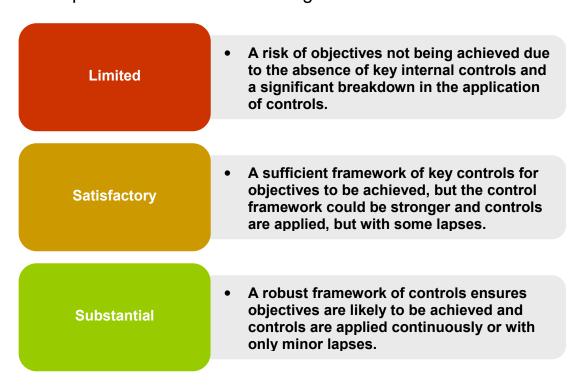
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1 Introduction

The purpose of this report is to bring the Audit Committee up to date with the progress made against the delivery of the 2017/18 Internal Audit Plan.

The information included in this progress report will feed into, and inform our overall opinion in our Internal Audit Annual Report issued at the year end.

Where appropriate each report we issue during the year is given an overall opinion based on the following criteria:



This is based upon the number and type of recommendations we make in each report. Each recommendation is categorised in line with the following:

| Priority rating for issues identified | | | | | | | |
|----------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------|--|--|--|--|--|
| Fundamental action is imperative to ensure that the objectives for the area under review are met. | Significant requires action to avoid exposure to significant risks in achieving the objectives for the area under review. | Merits attention action is advised to enhance risk mitigation, or control and operational efficiency. | | | | | |

2 Summary of work completed and in progress @ 31 December 2017

| Auditable Area | ANA Rating | Suggested/Agreed Actions | | | | Level of | |
|------------------------------------|---------------|--------------------------|-------------|---------------------|-------|-----------------|--------------|
| | | Fundamental | Significant | Merits attention | Total | Number accepted | Assurance |
| Completed: | | | | | | | |
| Risk Management* | High | - | - | - | - | - | Substantial |
| Fixed Asset Accounting* | KFS | - | - | - | - | - | Substantial |
| Fire Stations – Management of Fuel | Medium | - | 3 | 2 | 5 | draft | Satisfactory |
| | | | | | | | |
| In progress: | | | | | | | |
| IT | High | | | | | | |
| Payroll | KFS | | | | | | |
| Pension Certification | High | | | | | | |
| Accounts Payable | High | | | | | | |
| Accounts Receivable | High | | | | | | |
| Absence Management | Medium | | | | | | |
| | | | | | | | |

Key: KFS = Key Financial System

^{* =} Reported upon in previous report

3 Issues arising

Fire Stations – Management of Fuel

The procedures for management of fuel are contained within Standing Order 9/1. The purpose of the review was to provide assurance on compliance with established controls relating to ordering, receipt and dispensing of fuel at a sample of stations. Issues of significance identified related to:

- Fuel being ordered when the tank was below the re-order level. In addition, it is a requirement that fuel is delivered within two days. This target was not always achieved. This exposes the authority to the risk of having insufficient fuel to provide the level of service required.
- It is a requirement of the standing order to report variances between fuel book stock and physical stock, which exceed 150 litres. Examples were found where such variances were not reported and as such, not investigated.

4 Other activities

CIPFA – Audit Committee Updates

We continue to present the regular CIPFA Audit Committee Updates to the Audit Committee.

Audit Committee – Terms of Reference

We submitted the Audit Committee Terms of Reference for annual review at the March 2017 meeting of the Audit Committee.

Internal Audit Plan 2017/18

We submitted the Internal Audit annual plan for 2017/18 to the committee for approval at the March 2017 meeting.

Internal Audit Annual Report 2016/17

We presented the Internal Audit annual report for 2016/17 to the committee for comment and approval at the June 2017 meeting.

Audit Committee Annual Report

Assistance was provided in the preparation of the Annual Report of the Chair, on the work of the Audit Committee.

Audit Committee – Self Assessment of Good Practice and Effectiveness

The Audit Committee commenced a self-assessment of good practice and effectiveness exercise, based on the model provided by the Chartered [IL0: UNCLASSIFIED]

Institute of Public Finance and Accountancy (CIPFA) in their Audit Committees – Practical Guidance for Local Authorities. We are facilitating this exercise.

Counter Fraud

We continue to lead on the Cabinet Office's National Fraud Initiative and their other associated fraud related activity (such as the Annual Fraud Survey), on behalf of the Authority and to provide the main point of contact for any investigations into potential fraudulent activity.

5 Service quality questionnaire feedback

| | Average Score |
|------------------------------------------|--------------------------|
| Overall Satisfaction with Audit Services | No SQQs received to date |

Scores range between 1 = Poor and 5 = very good. We have a target of achieving an average score of 4 = good.